

June 1, 2014



Orlando Business Development Center Newsletter

“The Black Pearl”
a ground up creation
from James Hetfield
and Rick Dore
painted by Darryl
Hollenbeck-won the
2014 Mother’s
Custom of the Year
Award at the
Goodguys



Rod and Custom
Association 32nd All
American Get-
Together held
March 29-30 in
Pleasanton, CA.
Hollenbeck used
PPG products
exclusively for the
last 25 years.

2014 Classes Subject To Change Without Notice

Date	Day	Classes	*I-CAR Hours
June 3-4	T-W	PPG Certification EHP SPANISH	13
June 5-6	Th-F	PPG Certification EHP	13
June 10-11	T-W	PPG Color EHP (Color Tinting)	13
June 17-18	T-W	PPG Color Solvent (Color Tinting)	13
July 8-9	T-W	Commercial Performance Coatings Product Technologies (CPC) DISTRIBUTORS ONLY	-----
July 16-17	W-T	MVP Advanced Collision Estimating Skills	14
July 22-23	T-W	PPG Certification Deltron	13
Aug 12	T	MVP Paint Shop Throughput	-----
Aug 20-21	W-Th	Matthews Paint Professional	-----

*I-CAR Hours subject to change without notice. Please visit
www.I-CAR.com for complete and up-to-date information.

Knothe's Korner

MVP Advanced Collision Estimating Skills July 16-17

This class is designed for: Shop Owners,
Managers & Key Personnel
The course objective is to enhance
estimating skills, customer and insurer
relationships, cycle time, throughput and
profitability.

The class includes:

- Best Practices
- Negotiating Skills
- DRP Management
- Performance Management
- Identifying All Steps to Quality Repair
- LKQ & Aftermarket Parts and More

MVP Paint Shop Throughput August 12

This 1-Day class is designed for Shop
Owners, Managers, Production
Managers & Refinish Technicians.
The course objective is to increase
refinish hours produced by focusing
improvement efforts on maximizing
spray booth operators.

The class includes:

- Techniques of Quick Changeover
- Introduce the Concept of Flow &
Resource planning
- Simple Methods to standardize process
& Continued Improvement and more

Lunch Will Be Served